HOME ECONOMICS: CAREGIVING (ENTREPRENEURSHIP) Learner's Material

This instructional material was collaboratively developed and reviewed by educators from public and private schools, colleges, and/or universities. We encourage teachers and other education stakeholders to email their feedback, comments, and recommendations to the Department of Education at action@deped.gov.ph.

We value your feedback and recommendations.

Department of Education Republic of the Philippines

Technology and Livelihood Education – Grade 9
Home Economics - Caregiving
Learner's Material
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HOME ECONOMICS CAREGIVING

INTRODUCTION

Technology and Livelihood Education (TLE) is one nomenclature in the implementation of the K to 12 Basic Education Program (BEP). It is composed of four components, namely, Agri-Fishery Arts, Home Economics, Industrial Arts and Information and Communication Technology. In this module, the focus is on a course in Home Economics – **Caregiving.**

The course provides varied and relevant activities and opportunities to determine your understanding of concepts and to demonstrate core competencies as prescribed in TESDA Training Regulation in Caregiving. In all, it aims to provide quality service to target clients. This will serve as a venue for you to assess yourself and identify aspects of business that you may need to strengthen and safeguard before you become a part of the workforce.

The world of work today presents a picture of available jobs getting scarcer. To address this reality, the Department of Education is revitalizing its resources to lead the young minds and prepare them as future skillful Caregiver. It is in honing the skills that learners can have an edge and assure themselves of providing for their daily needs as well as for others. DepEd endeavors to provide the learners with the knowledge, attitude, values and skills in the field of Caregiving.

This module is specifically crafted to focus on the different activities that will assess your level in terms of skills and knowledge as to be demonstrated through the learning materials. The learning procedures are divided into different sections - What to Know, What to Process, What to Reflect and Understand, and What to Transfer. Read and understand the suggested tasks. Perform and accomplish them to practice developing a sustainable program while prioritizing needs and building a vision.

So, explore and experience the K to 12 TLE module and become a successful Caregiver or Nursing Aide.

After finishing all the activities in this module, expect job opportunities and experience setting up a business enterprise that will generate jobs for others.

OBJECTIVES

At the end of this module, you are expected to:

- 1. Acquire personal entrepreneurial competencies;
- 2. Know the environment and identify market;
- 3. Implementing and monitor infection control policies and procedure;
- 4. Responding effectively to difficult/challenging behaviour;
- 5. Applying basic first aid;
- 6. Maintaining high standard of patient services;
- 7. Maintaining healthy and safe environment;
- 8. Cleaning living room, dining room, bedrooms, toilets, bathrooms and kitchen; and
- 9. Washing and ironing clothes, linens and fabrics.

DIAGNOSTIC ASSESMENT

Home Economics - CAREGIVING

Test I - Multiple Choice

Directions: Read each questions carefully. Choose the letter of the correct answer and write your answer in your answer sheet.

What are the most common infection- c A. Fungi	causing microorganisms? C. Bacteria
B. Viruses	D. Parasites
2. Which of the following involves immedia	ate transfer of microorganisms?
A. Air borne transmission	C. Direct transmission
B. Portal host	D. Susceptible host
3. What should be worn in areas where di	roplet infection of the client is concern?
A. Paper mask	C. Respiration mask
B. Surgical mask	D. Body Mask
4. Which of these hazards account for mo	est normal occurrences in workplaces?
A. Physical Hazards	C. Biological Hazards
B. Ergonomic Hazards	D. Chemical Hazards
5. What apparatus is used in destroying the through boiling?	ne microorganisms in containers like feeding bottle
A. Washing machine	C. Bedpan
B. Baby Bathtub	D. Bottle Sterilizer
6. What equipment must be worn when th	ere is risk of splashing from corrosive materials?
A. Overalls	C. Goggles
B. Plastic apron	D. Safety spectacles

7. Whi	ich of the following PPE is worn to reduce ha	rm from noise?
A.	Hard hat	C. Earplugs
B.	Hairnet	D. Ear muffs
	nat is the most important safety procedure to	• • • • • • • • • • • • • • • • • • • •
A.	Clean the appliance after using	C. Put in the proper storage
B.	Unplug the appliance after using	D. Leave it in one place
9. Wh	ich of the following refers to the patient's ure?	temperature, pulse, breathing, and blood
A.	. Healthy person	C. Body mass index
B.	. Weak person	D. Vital signs
10. Wł	hat kind of thermometer does not display the	reading in the LCD?
A.	Clinical thermometer	C. Digital thermometer
B.	Ear digital thermometer	D. Infrared Thermometer
11. WI	hich of the thermometers below uses mercur	y?
A.	Clinical Thermometer	C. Digital Thermometer
B.	Ear Digital Thermometer	D. Infrared Thermometer
12. WI	hich of the following refers to the balance bedy?	etween heat produced and the heat lost in
A.	Pulse rate	C. Body temperature
B.	. Respiratory rate	D. Blood pressure
A B C	which of the following procedure is not proper. Operating a blender in a dry, flat surface. Plugging the blender first before putting the choosing the setting appropriate for the specific placing all the parts of the blender in their	e pitcher onto the base pecific task
14. W armpi	What kind of body temperature is needed wit?	here the thermometer is place under the
-	. Oral temperature	C. Rectal temperature
	. Auxiliary temperature	D. Tympanic temperature
О.	. Auxiliary temperature	D. Tympanic temperature
A. B. C.	hat should be checked before ironing some for Labels of the garment to be ironed Collars and sleeves of shirts Pleats and pockets of skirts Pants' waistbands	abrics that need special care instruction?
16. Wł	hich of the following is not the effect of physic	cal hazards?
	Infections	C. Annoyance
B.	Fire	D. Fall
17. Wł	hich of following is not the effect of the chem	ical hazards?
A.	Lung diseases	C. Difficulty in breathing
	. Allergy	D. Depression

	at causes harm to an individual, such as uate ventilation?	chemicals, electricity, open drawers, and
•	Risk	C. Danger
B.	Hazard	D. Safety
19. Whi	ich of the following is not the effect of psych	ological hazard?
	Depression	C. Loss of Confidence
B.	Anxiety	D. Verbal Abuse
A. B. C.	ich of the following is not the best description. He/ She have the ability to demonstrate oper He / She are equipped with practical and based He / She create mutual trust relationship with He / She treats patient with carefulness.	enness, warmth, and acceptance. asic knowledge and skills of nursing.
TEST	II – Fill in the blanks	
Directio	on: Write the correct word/words to complete	the sentence. Write your answers in
	your answer sheet.	
1.	The first aider must bein handlir	ng the patient or victim to avoid pain.
2.	The first aider must keep a ir	n dealing the situation of dangers and
	examining the student and victim of signs of	finjuries.
3.	The first aider must be in avai	lability of using materials.
4.	The first aider must be and no	ot sympathetic in comforting the patient or
	victim's family in dealing the situation.	
5.	The first aider must be in manner	er of giving care, not discriminatory of the
	patient or victim's age, culture, race, social	
	he first aider must be which sho	
	he common disinfectant for the hands, skin,	
	he strength of alcohol used as disinfectant is	
	the axilla temperature taken is 38.7 °C, the	
	o prevent osteoporosis among the aged, a	
	means the part is above another or	•
	means the part is below another of	
	means towards the head.	
	means towards the tail.	

15._____ means front of the body.

TEST III. Matching Type

Directions: Match the words from Column A to the description in Column B.

A.	B.
1. Bathroom	a. It is a method of cleaning which is done with water and liquid soap.
2. Sweeping	b. This is an area of the house which is used for recreation, entertainment and entertaining guest.
3. Dining Room	c. This is a method of cleaning which is done for smooth and rough surfaces.
4. Wiping	
5. Kitchen	d. This is the private part of the house. A place for relaxation and sleep.
6. Mopping	e . A method of cleaning which should be done in a forward backward motion.
7. Bedroom	f. This is the working center of the house where meal preparation takes place.
8. Brushing	g. This is a cleaning procedure done with dry cloth or rug in circular motion.
9. Living room	h. This is an area or part of the house in which principal or main meal is eaten or taken.
10. Washing	i. A cleaning method which is done by starting from the farthest part of the house.
	j . It is the part of the house where personal hygiene and elimination of body wastes is being done.

IV. TRUE OR FALSE

Directions: Write TRUE if the statement is correct, or FALSE if it is incorrect. Write your answer on a piece of paper.

 11.Caregivers almost never face changes in their caregiving role that are beyond their
control.
 12.Whenever a change occurs, a transition follows.
 13.Most caregivers experience difficult emotions at one time or another.
 14.When you lose precious parts of your life, grief is a natural response.
15.Guilt is a rare and unnatural emotion in the caregiving situation.

CONCEPT REVIEW

At the start of your journey in learning Caregiving, the Personal Entrepreneurial Competencies and entrepreneurial mindsets were introduced. In this concept review, you will be reminded of these lessons and you get to assess whether or not you have the competencies found among entrepreneurs. In addition, a brief lesson on the Business Environment and Idea Generation is provided to help contextualize how your skills might be useful for an entrepreneurial venture. Read on to find out!

PERSONAL ENTREPRENEURIAL COMPETENCIES

Entrepreneur

An entrepreneur is comprehensively defined by Zimmerer & Scarborough (2005) as someone who "creates a new business in the face of risk and uncertainty for the purpose of achieving profit and growth by identifying significant opportunities and assembling the necessary resources to capitalize on them" (p.3). They are the ones who act on their business ideas.

Personal Entrepreneurial Competencies

There have been many studies to characterize "the entrepreneurial personality, though there is no isolated set of traits that guarantee success, there were identified behaviours found common to most successful entrepreneurs. There is a well-known research on human behaviour done by McClelland and McBer which identified 10 behavioural patterns organized into three general clusters: the achievement, planning, and power clusters (SERDEF, 2007; 1998). It was found out that these behaviours were also typical entrepreneurial behaviours. The entrepreneurial qualities, more known as the Personal Entrepreneurial Competencies (PECs), are as follows:

Achievement Cluster

• **Opportunity seeking** – Entrepreneurs have a good eye for spotting business opportunities and acts on these opportunities appropriately

- **Persistence** Entrepreneurs do not easily give up in the face of obstacles. They will take repeated or different actions to overcome the hurdles of business. This includes making a personal sacrifice or extraordinary effort to complete a job.
- Commitment to work contract Entrepreneur do their best to satisfy customers and to deliver what is promised. They accept full responsibility for problems when completing a job for customers.
- Risk-taking Entrepreneur are known for taking calculated risks and doing tasks that are moderately challenging.
- Demand for efficiency and quality Entrepreneur see to it that the business meets or exceeds existing standards of excellence and exerts efforts to improve past performance and do things better. They set high but realistic standards.

Planning Cluster

- Goal setting Entrepreneur knows how to set specific, measurable, attainable, realistic, and time-bound (SMART) goals. It is easy for them to divide large goals into short-term goals.
- Information seeking Entrepreneur update themselves with new information about her customers, the market, suppliers, and competitors. This is rooted to their innate sense of curiosity.
- **Systematic planning and monitoring** Entrepreneurs develop and use logical, step-by-step plans to reach their goals. They monitor progress towards goals and to alter strategies when necessary.

Power Cluster

- Persuasion and networking Entrepreneurs know how to use the right strategies to influence or persuade other people. They have naturally established a network of people who they can turn to in order to achieve their objectives.
- **Self-confidence** Entrepreneurs have a strong belief in themselves and their own abilities. They have self-awareness and belief in their own ability to complete a difficult task or meet a challenge.

Assess your Personal Entrepreneurial Competencies by answering the items in the next page. Read each statement carefully and answer honestly based on how well it describes you. There are five choices as follows: Please write the number you have selected each statement and write your answers in your answer sheet.

5 = Always

4 = Usually

3 = Sometimes

2 = Rarely

1 = Never

Rating

 1. I look for things that need to be done.
 2. When I am faced with a difficult problem, I spend a lot of time trying to find
a solution.
 3. I complete my work on time.
 4. It bothers me when things are not done very well.
 5. I prefer situations in which I can control the outcomes as much as
possible.
 6. I like to think about the future.
 7. When starting a new task or project, I gather a great deal of information before going ahead.
 8. I plan a large project by breaking it down into smaller tasks.
 9. I get others to support my recommendations.
 10. I feel confident that I will succeed at whatever I try to do.
 11. No matter whom I'm talking to, I'm a good listener.
 12. I do things that need to be done before being asked to by others.
 13. I try several times to get people to do what I would like them to do.
 14. I keep the promises I make.
 15. My own work is better than that of other people work with.
 16. I don't try something new without making sure I will succeed.
 17. It's a waste of time to worry about what to do with your life.
 18. I seek the advice of people who know a lot about the tasks I am working
on.
 19. I think about the advantages and disadvantages or different ways of
accomplishing things.
 20. I do not spend much time thinking how to influence others.
 21. I change my mind if others disagree strongly with me.
 22. I feel resentful when I don't get my way.
 23. I like challenges and new opportunities.
 24. When something gets in the way of what I'm trying to do, I keep on trying to accomplish what I want.
 25. I am happy to do someone else's work if necessary to get the job done on
time.
 26. It bothers me when my time is wasted.
 27. I weigh my chances of succeeding or failing before I decide to do something.
 28. The more specific I can be about what I want out of life, the more chances
I have to succeed.
 29. I take action without wasting time gathering information.
 30. I try to think of all the problems I may encounter and plan what to do if each problem occurs.
 31. I get important people to help me accomplish my goals.
 32. When trying something challenging, I feel confident that I will succeed.
 33. In the past, I have had failures.
 34. I prefer activities that I know well and with which I am comfortable.
 35. When faced with major difficulties, I quickly go on to other things

 36. When I am doing a job for someone, I make a special effort to make sure
that person is happy with my work.
 37. I am never entirely happy with the way things are done; I always think
there must be a better way.
 38. I do things that are risky.
 39. I have a very clear plan for my life.
 40. When working on a project for someone, I ask many questions to be sure I
understand what that person wants.
 41. I deal with problems as they arise, rather than spend time trying to anticipate them.
 42. In order to reach my goals, I think of solutions that benefit my goals in life.
 43. I do very good work.
 44. There have been occasions when I took advantage of someone.
 45. I try things that are very new and different from what I have done before.
 46. I try several ways to overcome things that get in the way of reaching my
goals.
 47. My family and personal life are more important to me than work deadlines I set for myself.
48. I find ways to complete tasks faster at work and at home.
 49. I do things that others consider risky.
 50. I am as concerned about meeting my weekly goals as I am for my yearly goals.
 51. I go to several different sources to get information for tasks or projects.
 52. If one approach to a problem does not work, I think of another approach.
 53. I am able to get people who have strong opinions or ideas to change their minds.
 54. I stick with my decisions even if others disagree strongly with me.
 55. When I don't know something, I don't mind admitting it.

Please proceed to the next section where you may determine your score. The point system will indicate whether you manifest strong tendencies or weak inclinations towards a particular behaviour.

Source: Liberal, AE. E.(2007). Appraising and developing yourself for an entrepreneurial career. (Eds.) Maghirnf, T., Librando, P., Esguerra, D., & Recio, D., Introduction to Entrepreneurship. Quezon City: Small Enterprises Research and Development Foundation, Inc. in cooperation with UP-ISSI. pp: 41-43.

PECs Scoring Sheet

Please enter your ratings in the PECs scoring sheet. The number in parenthesis corresponds to the questionnaire item number. Notice that the item numbers are listed consecutively for each column. Perform the addition and subtraction as indicated in each row to compute for each PEC.

Ratir	ng of Stat	ements				Score	PECs
(1)	+ (12)	+ (23)	(34)	+ (45)	+ 6	=	Opportunity Seeking
(.,	+	+	-	+	+ 6	=	Persistence
(2)	(13)	(24)	(35)	(46)			
	+	+	+	-	+ 6	=	Commitment to
(3)	(14)	(25)	(36)	(47)	_		work contract
	+	+	+	<u>-</u>	+ 6	=	Demand for efficiency
(4)	(15)	(26)	(37)	(48)			and quality
(=)	- ((2)	+ (25)	+	+	+ 6	=	Risk taking
(5)	(16)	(27)	(38)	(49)			
(0)	- (47)	+ (00)	+ (20)	+	+ 6	=	Goal setting
(6)	(17)	(28)	(39)	(50)			
	+	<u>-</u>	+	+	+ 6	=	Information seeking
(7)	(18)	(29)	(40)	(51)			
	+	+	-	+	+ 6	=	Systematic planning
(8)	(19)	(30)	(41)	(52)			and
	-	+	+	+	+ 6	=	monitoring Persuasion
(9)	(20)	(31)	(42)	(53)	_		and networking
(5)	(20)	_	+	+	+ 6	_	Self-
		+	т	т	+ 0	_	confidence
(10)	(21)	(32)	(43)	(54)	_		
	-	-	-	+	+ 18	=	Correction factor
(11)	(22)	(33)	(44)	(55)	_		

The PECs Scoring Sheet with Correction Factor

The Correction Factor is used to provide a more accurate assessment of the PECs of each respondent. If the total score of items 11, 22, 33, 44, and 55 is 20 or greater, then the total score on the ten PECs must be corrected. Use the table that follows to determine the corrected score.

If the correction factor is:	Subtract the following number from each PECs score:		
24 or 25	7		
22 or 23	5		
20 or 21	3		
19 or less	0		

Correct each PECs score before using the Profile Sheet

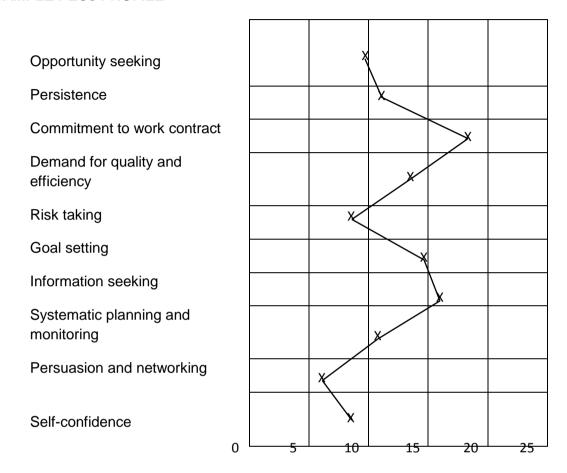
Corrected Score Sheet			
PECs	Original	Correction	Corrected Score
Opportunity seeking	-		=
Persistence			=
Commitment to work contract			=
Demand for quality & efficiency			=
Risk taking			=
Goal setting			=
Information seeking			=
Systematic planning& monitoring			=
Persuasion & networking			=
Self-confidence			=
	Corrected To	otal Score:	

Source: Liberal, AE. E(2007). Appraising and developing yourself for an entrepreneurial career. (Eds.) Maghirang, T., Librando, P., Esguerra, D., & Recio,D., Introduction to Entrepreneurship. Quezon City: Small Enterprises Research and Development Foundation, Inc. in cooperation with UP-ISSI. pp: 44-45

Personal Entrepreneurial Competencies (PECs) Profile Sheet

Transfer the corrected PECs score to the profile sheet by marking an "X" at the appropriate point on the horizontal line provided for each PEC category. After plotting your PECs score, connect all the "Xs" with a heavy line.

SAMPLE PECs PROFILE



Interpretation

A lower score means a 'weak' performance and a higher score translates to a 'strong' performance on a particular competency. A 'weak' performance should be regarded as a challenge or an opportunity for improvement rather than a cause for worry. Improving a competency entails enough determination, correct practice and strategies, and time for maturation.

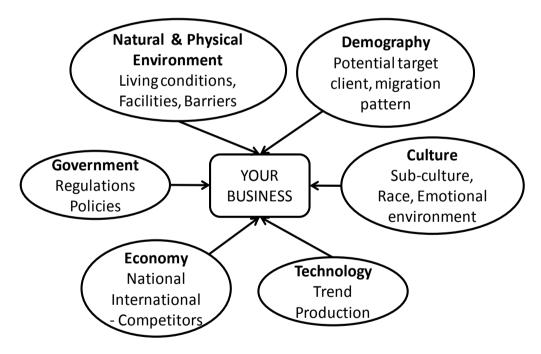
Source: Liberal, AE. E. (2007). Appraising and developing yourself for an entrepreneurial career. (Eds.) Maghirang, T., Librando, P., Esguerra, D., & Recio, D. In *Introduction to Entrepreneurship*. Quezon City: Small Enterprises Research and Development Foundation, Inc. in cooperation with UP-ISSI. pp: 45-46.

BUSINESS ENVIRONMENT & BUSINESS IDEAS

Business Environment and Market

The study of the business environment in a particular location has far-reaching and long-term effects on a small or micro enterprise's viability. In fact, business ideas and opportunities are partly shaped or determined by the business location. Unless it is possible to migrate to more favorable locations, the ideas and opportunities for business will oftentimes be delimited to the surrounding areas.

The business environment consists of both the tangible and intangible factors that affect either the external or internal business operations. They may include the land area available for economic zones, the physical layout and barriers such as rivers, parks or lakes, and building obstructions as well as the transportation network; all of which are considered tangible factors. They also include the demography of clients and suppliers, the competitors in the locale/area and the available technology for production. The intangible factors, on the other hand, include the sub-culture, industry trends, economic and government activity or the political situations in the area.



Natural and Physical Environment - This concerns the physical location of a business' store. The natural environment also pertains to the natural and man-made structures that may enhance the beauty of the location, such as a park or a sea front view, or serve as barrier to the location, such as a dump site or high rise structures that obstruct a view. The living condition in an area also serves as a standard for the ambience you want to create for your store.

There is also a phenomenon referred to as <u>clustering</u>, where a particular type of product is offered within the same area. For instance, most guitar shops are clustered along the intersection of V. Mapa and Aurora Avenue in Metro Manila; Filipino craft stores crowd the area under the Quiapo Bridge; or car accessories are found in Banawe area.

The key word to have in mind when scanning the physical environment is the visibility of your intended store to the potential clients.

Demography - This pertains to the number of people living in the area, their age, gender, socio-economic status, family size, religion and even growth trends. These are invaluable information that can help entrepreneurs in matching their product to the target market, in deciding for the marketing strategy, pricing, and product packaging, among others.

Culture - Culture or sub-culture, being the totality of the way of life, ideas and customs of a set of people or society, primarily influences the types of products that are acceptable to a particular locality. For example, the influence of the Japanese culture gave rise to minimalist designs. A sub-culture also shapes the 'emotional' environment of an area. For instance, the feeling of 'fear' for a specific location may serve as a barrier for a business; a place where one does not feel safe because of the prevalence of crime will discourage entrepreneurs.

Changes in lifestyle, which are brought about by changes in the population demography and the economy, also affect a business. These lifestyle changes may be the increase of women's participation in the world of work, change in buying patterns, and shift in tastes.

Government Regulations - The laws and policies of the national and local government units also influence business operations. Some examples of policies that directly affect entrepreneurs are the imposition or removal of taxes for products, the establishment of economic zones, and assistance in product labelling and packaging of products. In addition, improvement of facilities and roads improve transportation network that facilitates transfer of products from one area to another and promotes accessibility for consumers.

Economy - This pertains to the management of resources and study of the system of production, distribution, and consumption of goods and services. A country's economy influences both the entrepreneurs and consumers as it relates to the financial matters of business like taxes and interest rates and to the quality of life, cost of utilities and services, among others. Even small scale entrepreneurs must learn to study economic indicators to improve business forecasts, such as when to buy certain materials and supplies, when to open a store or introduce new products based on consumer spending, or when to hire employees. Some examples of economic indicators include the following:

- (a) Gross Domestic Product (GDP) which increases when a country's economy is doing good;
- (b) Unemployment rate which indicates that more unemployed people usually signal an economy getting worse; and
- (c) Price Indexes and Inflation rates which determine the buying power of consumers.

The existing enterprises, who are either direct or indirect competitors, are also part of the business environment. It is important to scout for products or services that answer a similar need to what you intend to provide. Think of how you can create a niche that will differentiate your product from the other businesses – either in specifying a target market or in differentiating your product quality or price. The key concept to think about is acquiring a reasonable market share despite of the competition.

Technology - Technological changes are inventions based on the application of science that creates new product or process improvements. Some examples of

technological changes are mobile tools that enable online connection, new business tools for analysis and database, social networks and modern digital equipment. These advances in technology result to efficiency and productivity at a lesser cost. It can be observed that sending messages through e-mail provides a cheaper and faster means compared to hand-delivered mail (snail mail). An entrepreneur can benefit from technological changes by identifying the appropriate technological solution available in the area or locale.

At this point, it must be quite clear why an environment scan of an area considered as business site is helpful for the entrepreneur. In fact, the impact of the factors in the business environment does not only include the business operation but is even relevant at the start of the venture – during the business idea generation and opportunity identification stage. A concise guide on how to spot and identify business opportunities is provided in the following section. Keep reading!

SPOTTING AND IDENTIFYING BUSINESS OPPORTUNITIES

Spotting business opportunities -is one of the most essential aspects of entrepreneurship. An entrepreneur must have a keen eye for identifying opportunities that can potentially turn into a good product or business venture. At the same time, an entrepreneur should also know which opportunities to drop and which ones to develop.

Idea Generation

The first step in identifying a good business opportunity is to look for many opportunities. This is called the idea generation phase (SERDEF, 2007). The following are good sources of business ideas (Hisrich, Peters, & Shepherd, 2008; Looser & Schlapfer, 2001).

Personal hobbies and interests

Everyday experiences, travel, and adventures

Suggestions from family members and friends

Problems that need solutions

Problems with existing products

Books, magazines, news

Observing, and listening

Screening Business Ideas

Once you have generated a number of business opportunities and ideas, the next step is to select and screen these. Though there can be many ways to do this, a good way to proceed is to screen your ideas based on

- 1. Your personality and personal preferences and
- 2. The characteristics of a good business (SERDEF, 2007). Consider the following criteria:
 - Personality and personal preferences
 - Personal preference

- Education, skills, and experience
- Work experience
- Support from family and friends
- Characteristics of a good business
- Demand for product
- Availability of skills, raw materials, technology, and capital
- Profitability

Strength, Weaknesses, Opportunities and Threats (SWOT Analysis)

Once you have chosen your business idea, the next step is to conduct a SWOT analysis in order to determine the Strengths, Weaknesses, Opportunities, and Threats of your potential business. This step will help you improve your business of choice and prepare for challenges. The table below will help you differentiate among these four features.

	Positive	Negative
Controllable Factors	S trengths	W eaknesses
	Positive factors that contribute to the favorability of a business opportunity	Set of problems, difficulties or shortcomings encountered by the business
	Examples: Cheap raw materials Skilled employees Ease of Management Small capital outlay	Examples: Inexperienced owner Lack of working capital Poor location
Uncontrollable Factors	O pportunities	Threats
	Positive factors that are not within the control of the business.	Negative factors that are beyond the control of the business
	Examples: Absence of similar products in the market New markets being developed Growing them and for similar products Favorable government policy	Examples: Rising costs Raw material shortages Too many competitors

Remember to refer back to these guidelines and tools when you are ready to think of your next business ideas!